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1-800-GeeksOnTime's Mike Lewis Honored as 'Best Customer Service Executive' at Third Annual American Business Awards

LYNDEN, Wash.--(BUSINESS WIRE)--June 13, 2005--Micheal Lewis, director of national services for 1-800-GeeksOnTime, has received the honor of "Best Customer Service Executive" at the Third Annual American Business Awards, a prestigious event held June 6, 2005, in New York City. Lewis received his honor shortly after legendary Donald J. Trump received a Lifetime Achievement Stevie Award at the same event. Ali Velshi, host of "The TurnAround" on CNN, emceed the ceremony.

According to Lewis, "In the course of six years, we're now one of the largest privately held on-site computer service companies in the nation. Being named the Best Customer Service Executive is not only an incredible honor, it is a humbling experience that must truly be shared with our entire customer service team." The company has earned a reputation for excellence by delivering fast, affordable service to more than 25,000 customers nationwide. With more than 800 computer and network service engineers, 1-800-GeeksOnTime provides residential and business IT solutions to customers in all 50 states.

1-800-GeeksOnTime had finalists in three additional categories, including Venus McNabb, "Best Chairman/Founder"; Daniel T. Matalon, "Best Sales Executive"; and the 1-800-GeeksOnTime Level 2 Support Team for "Best Customer Service Team."

More than 1,200 nominations were submitted for consideration in more than 40 categories. The awards themselves, nicknamed the Stevies for the Greek word "crowned," are designed by the same company that makes the Oscar, Clio and other major awards. Members of the Awards' Board of Distinguished Judges & Advisors and their staffs voted for the Stevie winners from among the finalists. Finalists were selected by business professionals nationwide during three months of preliminary judging.

Background

1-800-GeeksOnTime was founded in 1999 by then-22-year-old entrepreneur Venus McNabb. With more than 800 technicians, the company offers national on-site computer repair services for corporate and individual users. As a result of its proactive approach to computer maintenance, the company has doubled and tripled its revenues each year since its creation. McNabb has been recognized as one of the top 12 entrepreneurs under 35 for 2003 by BizAZ magazine and was invited for membership in the International Who's Who Historical Society, one of only 27 people out of 30,000 worldwide submissions to be so honored. Last fall McNabb was honored as Best Young Entrepreneur in The 2004 Stevie Awards for Women Entrepreneurs, which recognizes the accomplishments of women small-business owners in the United States. She was a finalist in Inc. Magazine's Company of the Year 2004 Awards. McNabb was named as one of the "Up and Comers" for 2005 by BizAZ Magazine. She was named as one of 2005's top "40 under 40" entrepreneurs by Business in Vancouver Magazine. 1-800-GeeksOnTime can be reached at 800-433-5766, or www.GeeksOnTime.com.

About The Stevie Awards

Learn more about the American Business Awards or "Stevie Awards" at www.stevieawards.com.

Editor's note: Jpegs of 1-800-GeeksOnTime finalists available upon request from bwpr@att.net.

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